# Kannika Henderson

Software Engineer

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#### Summary

My experience in full-stack engineer and collaboration skill. Interested in acquiring new technical knowledge and fast paced work environment, Professional under pressure, ability to investigate issues in advance.

#### **Key skills**

- Functional Testing
- Regression Testing
- Manual Testing
- Automation Testing
- TestNG

- JavaMVC
- Cucumber
- Jira
- Selenium
- C#
- Rest API Git
- SQL Server
- HTML
- CSS
- Agile methodology

#### Experience

#### Amazon Prime Now (Part-time) Job Title: FC Associate I

- In the comfort of Whole Foods, locating and carefully choosing products, and packing them for onehour or two-hour delivery.
- Supporting customer orders, packing them for delivery or pickup, and shopping for daily items in the store.
- Having groceries ready for delivery and inspecting the consistency of the order.
- Communicating with customers about their orders via the app.
- Completing online orders in a timely, correct, and effective manner.

#### Agoda.com (Full-time) Job Title: Senior QA Engineer

- Review requirements with scrum team and design test case for content API platform.
- Created feature file for functional test to support CI system.
- Implemented A/B automated test and regression test with C#.
- Integration test to ensure content API result works properly on the frontend.
- Investigate issues and review bug description.
- Successfully complete a series of sprint goals.
- Communicate with different teams to clarifications of use cases.

### April 2019 – Present

#### May 2016 – October 2017

#### Project: Rabbit/Carrot Reward (payment card for Bangkok mass transit system)

- Worked on stored procedure for calculating and generating data for reports.
- Developed system to generate reports to follow up kiosk performance.
- Provide and test SIT/UAT document for new version of full Touch Screen kiosk.
- Performance tuning data for Kiosk Management System on SQL server.

#### Project: Bangkok Mass Rapid Transit-Purple Line

- Created OST patch xml file and update database structure (Oracle database).
- Coordinate with staff in Australia office to ensure no data conflicts.
- Performance tuning data on Oracle database.

#### Bangkok OTP (one card to support multiple forms of transportation in Bangkok)

- Developed application on module Card Inventory Management with Java and Oracle database.
- Worked on UNIX/LINUX to generate data to test application.
- Created JIRA issued for update on agile process.

#### Outsourcing contracts Job Title: Software Engineer

#### November 2012 – September 2013

#### Biz-CIS (Broker insurance company)

- Worked on stored procedures for updated data structure and data tuning.
- Transfer/Update data for insurance company on customer site.
- Developed and test insurance web application by VB.NET technology.

#### Ring Zero (Onsite Krungthai-AXA Life Insurance Project)

- Worked on stored procedures for updated data structure and tuning by SQL server and prepare data after converting spool file to database for populating data to template.
- Developed application for adjusting data from central Database to local project database.

#### Optimus Soft (Onsite at Thai Military Bank for National Credit Bureau Project)

- Developed application for management system with MVC 2.0 .NET technology and Oracle Database and Unit testing.
- Debugging code for sending auto email for incomplete data from validation control.

#### Neon InfoTech South East Asia (Full-time) Job Title: Application Software Engineer

May 2012 – October 2012

## • Developed internal System & management database for marketing department by C#.NET and SQL

- Developed internal System & management database for marketing department by C#.NET and SQL server database.
- Developed Auto Email Expiration date for marketing control.
- Provided and support Smart Plan Software for oil & gas companies.
- Investigate system problems and contact to head office to fixed issues.

#### Sony Device Technology (Thailand) Co., Ltd. (Full-time) Job Title: Engineer2

- Full life cycle software engineer to support manufacturing production department.
- Developed and implement web database to support manufacturing production with VB.NET.
- Developed dynamic system chart to report management team with Dundas chart tool.
- Prepare & manage database for user requirements (SQL coding on stored procedures).
- Create/testing unit test, functional test, and UI test.

#### **Education**

Bachelor's Degree - Computer Engineering Rangsit University

Language

Thai, English

2007 Thailand